



A SYMBOL OF  
PENSIONERS' UNITY  
MEMBER SCOVA

# BHARAT PENSIONERS' SAMAJ

ESTABLISHED IN : 1955

(All India Federation of Pensioners' Associations)  
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)

2/13-A - LGF Backside, Jangpura - 'A', New Delhi - 110 014

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Correspondence Address : D.D. Mistry, Secretary : BSNL/PSUs, C-11, Suvarnadharm, Avenue, Opp. Sundarvan Flats, Ranip, Ahmedabad-382480.

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No.BPS/BDPA(I)/Pen Rvsn/2016

dated 2<sup>nd</sup> December, 2016.

To,

**Dr. Kamal Kapoor,**

Dy. Controller of Communication Accounts,

Gujarat Telecom Resion

P & T Admin Bldg., 1st Floor,

Opp. Khanpur Post Office,

Ahmedabad-380 001

Sub: To expedite Revision of Pension of BSNL Pensioners/Family Pensioners, who retired prior to 10.06.2013 by allowing the benefit of merger of 50% DA/DR with Basic Pay/Pension effectively amounting to 78.2% DA/DR to all the BSNL Pensioners of Gujarat Telecom Circle.

Ref: 1. DoT New Delhi No: 40-13/2013-Pen (T) dated 18.07.2016.  
2. BSNL Corporate Office No: 40-6/2-11-Pen.(B)(Pt.) dated 26.07.2016.

Respected Sir,

We have immense pleasure to acknowledge that under your personal care and attention, the work on the captioned subject is being handled in an exemplary manner.

Sir, we are reluctantly constrained to point out certain lacuna and procedural error adversely effecting on the working pattern. This could have been avoided, had the proper modus operandi to handle the work scrupulously followed.

We regret to offer our following observations on handling of the work with earnest hope that it will be received with Positive Attitude reflecting the Pensioners woes. :

1. Before initiating any new task, total number of BSNL Pensioners involved for Pre-2007 and Post-2007 list with name was essential, which appears to have not done.
2. The list of Pensioners for whom Revised PPO are issued is essential to satisfy the queries from the Pensioners, which readily not available.
3. The list of total number of cases handled by Central Registry, i.e. Dispatch Desk is not available.

4. The Detailed List of total number of Pensioners, for whom the PPOs are yet to be issued, is not available.
5. The Detailed List of Pensioners whose **Revised Pension Papers** are not received from SSAs is not available.
6. The cases which are received by your office but could not be finalized due to one reason or other, is also not available.
7. In the name of shortage of fund, the Revised PPOs were posted with gum instead of posting them in closed cover, mutilating the said letter.
8. We were expecting the information on Revised PPO on your web alike other CCAs in India but are disappointed.

Under the circumstances, neither we nor your office is in a position to inform the Pensioner to know the position of the case, which is regrettable. We do not understand reasons for inordinate delay on Dispatch point in forwarding the Pensioners copy of Revised PPO.

A line of reply is appreciated please.

With kind regards,

Yours Sincerely,

**(D.D. MISTRY)**  
**Secretary BSNL/PSU**  
**BHARAT PENSIONERS' SAMAJ**

Copy to:

1. The Secretary, DoT, New Delhi.
2. The Member (Services), DoT New Delhi.